



ROLE PROFILE

Software Project Manager

Why do we have this role?

Resonate's vision is to create a truly connected rail network, using our deep technology expertise and rail industry experience to deliver game-changing solutions that meet transport challenges across the UK and beyond. We are a company that is excited by the possibilities offered by technology and are driven by improving experiences for passengers globally.

We are establishing a Digital Products Team in a new prestigious office in Milton Keynes. This role will be key in driving the implementation and expansion of that team, which is a key component of Resonate's growth strategy.

Managing software development projects and their deliverables you will need to be resilient, able to deal with problems and deliver outcomes under pressure. You will have responsibility for delivering software projects on time and within budget providing maximum business value.

What are the key objectives?

- Management of Software Projects across multiple digital streams; responsible for driving the projects through to successful delivery
- Demonstrate a thorough understanding of the complexities involved in delivering software projects
- Plan the projects to ensure delivery to agreed timescales, scope, cost, and quality metrics, and effectively prioritise between short-term reactive demands and long-term planning
- Perform management duties in our software development environment to deliver software that meets business objectives while effectively managing risk
- Build strong relationships with internal stakeholders to negotiate and determine scope, requirements, schedules, and budgets, employing risk management strategies as appropriate
- Develop and maintain strong relationships with product managers to help them manage the product backlog and produce an estimated and prioritised list of clear and concise user stories with acceptance criteria
- Manage our development lifecycle processes

Key Internal Relationships

This role reports to the Solutions Delivery Director. It is highly visible within the business and will have exposure to the Executive and Senior Leadership Team. The opportunity to influence business outcomes more generally will be encouraged.

Person Requirements

Profile

This role will suit someone who is passionate about successfully delivering software for transformative digital projects in an agile, collaborative and cross-functional environment.

- Comfortable using tools such as VSTS, Slack, Confluence, time planning, MS Project, Visual Studio, etc.
- Technically credible with our specialist resources as they coordinate multiple projects that require teams to design, build, test, and release high quality software systems on time.
- It requires a resilient, positive communicator, comfortable with delivering work to internal stakeholders and confident to provide opinion, challenge or a 'no' when required.





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- Driven to solve business challenges with technology and excited at the potential to join a talented and growing team with exciting prospects for the future.
- Prior experience managing complex software projects is essential.
- Experience of projects where the software is engineered to be deployed in web and Cloud (esp. AWS) environments would be beneficial.

Our Values and Behaviours

At Resonate it's the 'how' we do things together with the 'what' we do that differentiates us. We want our people to engage with our vision and display our values and behaviours in their day-to-day activities.

We have adopted a flexible, hybrid approach to work location - talk to us about your preferences. If your role is based at one of our offices, you will still have the opportunity to work from home and may also be required to do so. This may be on a permanent basis (full or part-time) or at such times as the Company may require, for example in an emergency or pandemic context.

