



ROLE PROFILE

Product Owner

London, Derby or Milton Keynes

Attractive salary and benefits package

Why do we have this role?

We provide products and services that are already improving the operational delivery of rail services. Our vision is to create a truly connected rail network, using our deep technology expertise and rail industry experience to deliver game-changing solutions that improve the quality of transport across the UK and beyond. We are a company that is excited by the possibilities offered by technology and are driven by improving experiences for passengers globally.

We have consistently innovated to create a best in the market product, delivering high levels of automation into complex operational environments. Our self-funded Traffic Management System (Luminate) set many operational and technical firsts and is now being rolled out in much of the UK.

To make this happen, we are looking for talented, motivated people who have a passion for improving public transport and specifically rail: its performance, reliability and cost. You'll need to understand the role technology can play in supporting rail operations. You may have worked in the industry, either as a supplier or in one of the organisations responsible for service delivery to customers. You will have been involved in the implementation of technology into one of these businesses (or similar) and understand the challenges of delivering change in a complex, pressured environment.

What are the key objectives?

- Working with the Resonate team and our customers to shape product development, identifying and prioritising ideas and enhancements that advance the customers' business and create revenue streams for ours
- External market analysis, identifying potential opportunities, partners and competition
- Preparing business cases for product investment
- Representing the business/customer needs and priorities to the delivery team, ensuring "rail operations" concepts are fully understood by the technical teams
- Providing status updates to business leadership
- Contributing to solution designs
- Defining feature acceptance criteria to clarify the scope to the delivery teams

Personal Attributes

- Passion, enthusiasm and advocacy
- Ability to get things done and galvanise teams to achieve a desired outcome
- Curiosity to understand how our customers' operation works and our commercial needs to ensure we are continually improving our product offerings
- Comfortable building relationships and collaborating with multiple teams and stakeholders
- Strong analytical and problem-solving skills
- Highly organised and able to manage individual workload
- Ability to communicate and present ideas succinctly at all levels

Technical Abilities

- Knowledge and experience of product and software delivery together with an appreciation of the capabilities of modern technology.

Joining Resonate

We offer an attractive package: alongside your salary, we provide matched pension payments and a range of health and wellbeing benefits. We want you to have a rewarding career with us, where you learn, develop your skills and take on new tasks. We ensure you have access to the training and development you need, combining courses, online training and learning as part of your work.

This role could be based in Derby, Milton Keynes, or London (we have beautiful contemporary workspaces at all three offices). We have a flexible, hybrid approach to work and work location - so please talk to us about your preferences and how these could work for both you and the team. We do require everyone to be in one of our offices at least once a week.

For this reason, this role could be full- or part-time, with flexibility over start and finish times. We recognise that everyone has commitments outside of work and in return for your talent and commitment, we provide this flexibility to enable you to work most effectively.

