



## ROLE PROFILE

### Software Project Manager

#### Why do we have this role?

*Resonate's vision is to create a truly connected rail network, using our deep technology expertise and rail industry experience to deliver game-changing solutions that meet transport challenges across the UK and beyond. We are a company that is excited by the possibilities offered by technology and are driven by improving experiences for passengers globally.*

*This role will be key in driving the implementation and expansion of our Digital Products Team team, which is a key component of Resonate's growth strategy. This role will suit someone who is passionate about successfully delivering software for transformative digital projects in an agile, collaborative, and cross-functional environment.*

*Managing software development projects and their deliverables you will need to be resilient, able to deal with problems and deliver outcomes under pressure. You will have responsibility for delivering software projects on time and within budget providing maximum business value.*

#### What are the key objectives?

- Management of Software Projects across multiple digital streams; responsible for driving the projects through to successful delivery
- Demonstrate a thorough understanding of the complexities involved in delivering software projects
- Plan the projects to ensure delivery to agreed timescales, scope, cost, and quality metrics, and effectively prioritise between short-term reactive demands and long-term planning
- Perform management duties in our software development environment to deliver software that meets business objectives while effectively managing risk
- Build strong relationships with internal stakeholders to negotiate and determine scope, requirements, schedules, and budgets, employing risk management strategies as appropriate
- Develop and maintain strong relationships with product managers to help them manage the product backlog and produce an estimated and prioritised list of clear and concise user stories with acceptance criteria
- Manage our development lifecycle processes

#### Person Requirements

- Comfortable using tools such as VSTS, Slack, Confluence, time planning, MS Project, Visual Studio, etc.
- Technically credible with our specialist resources as they coordinate multiple projects that require teams to design, build, test, and release high quality software systems on time
- It requires a resilient, positive communicator, comfortable with delivering work to internal stakeholders and confident to provide opinion, challenge or a 'no' when required
- Driven to solve business challenges with technology and excited at the potential to join a talented and growing team with exciting prospects for the future
- Prior experience managing complex software projects is essential
- Experience of projects where the software is engineered to be deployed in web and Cloud (esp. AWS) environments would be beneficial





# resonate

## **Flexibility in How and Where we Work**

At Resonate it's the 'how' we do things together with 'what' we do that differentiates us. We want our people to engage with our vision and display our values and behaviours in their daily activities.

Joining the team, contributing to our vision, and becoming a "Resonator" should not be determined by traditional views of working, our background, or our personal circumstances. What we do, when we do it, and where, should promote positive outcomes - meeting client commitments, innovating, and collaboration with colleagues – flexibility is key to this.

This role could be based in Derby, Milton Keynes, or London, and we have adopted a flexible, hybrid approach to work and work location - so please talk to us about your preferences and how these could work for both you and the Digital Development team.

Our normal full-time hours are 37 per week, but there is a great deal of flexibility over start and finish times, so this role may well suit an individual looking for an arrangement that suits their needs and commitments, around our current requirement to be in the office at least one day per week.

