



“ We believe in consumer-centric transportation, building on connected, cost-effective journeys transformed by our world-class technologies. ”

ROLE PROFILE

Digital Development Manager

Why do we have this role?

Resonate's vision is to create a truly connected rail network, using our deep technology expertise and rail industry experience to deliver game-changing solutions that meet transport challenges across the UK and beyond. We are a company that is excited by the possibilities offered by technology and are driven by improving experiences for passengers globally.

We are establishing a Digital Products Team in a new prestigious office in Milton Keynes. This role will be the linchpin that drives the implementation and growth of that team and which is a key component of Resonate's growth strategy.

Managing development teams and their deliverables you will need to be resilient, able to deal with problems and deliver outcomes under pressure. You will have responsibility for delivering quality software on time and within budget providing maximum business value, and bring your ideas for implementing tools, policies, guardrails and measures to support this.

What are the key objectives?

- Direct management and development of teams of developers and testers across multiple digital streams; driving the Productivity and Quality for development of our Digital Products
- Define the quality and productivity standards for the teams and personally review individual deliverables to ensure adherence
- Review the Software Designs and Code to ensure that any software developed has been approached in the right way and is of the highest quality
- Demonstrate a thorough understanding of the technical challenges to support and mentor the development team; developing their coding skills to ensure a quality product
- Plan the team's workload to ensure delivery to agreed timescales, scope, cost, and quality metrics, and effectively prioritise between short-term reactive demands and long-term planning
- Perform management duties in our software development environment to deliver software that meets business objectives while effectively managing risk
- Build strong relationships with internal stakeholders to negotiate and determine scope, requirements, schedules, and budgets, employing risk management strategies as appropriate
- Develop and maintain strong relationships with product managers to help them manage the product backlog and produce an estimated and prioritised list of clear and concise user stories with acceptance criteria
- Manage our development lifecycle processes

Top Internal Relationships

This role reports to the Solutions Delivery Director. It is highly visible within the business and will have exposure to the Executive and Senior Leadership Team. The opportunity to influence business outcomes more generally will be encouraged.

Person Requirements

Profile

- Technically proficient, this individual will come from a Development background. They will be actively following industry trends and looking for opportunities to adopt new approaches and technologies to drive our teams forward





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- Driven to have the best quality and productivity from their teams, this individual will demonstrate the drive to set the parameters that define best practice in development teams and the ability to engage in the detail of their implementation with the team members
- Experience of running software development teams and software project management
- Experience in Java and JavaScript or any other OOP language
- Experience of web and Cloud deployments (AWS experience would be beneficial)
- A leader of people, able to create and continuously improve an environment that inspires exceptional delivery and deals with issues that block this in a growth environment
- Excellent communication skills, coupled with the ability to effectively and authentically influence
- Resilient and thrives on getting the job done with the team to drive our success

Our Values and Behaviours

At Resonate it's the 'how' we do things together with the 'what' we do that differentiates us. We want our people to display our values and behaviours in their day-to-day activities. Therefore, we want you to show us that you are:

Bold

- We are insatiably curious and turn that curiosity into value for the business and our customers
- We challenge conventional thinking and encourage others to question it too
- We take the right risks

Rigorous

- The customer is at the heart of all we do
- We apply our expert technical knowledge to deliver value for the customer
- We are accountable for our actions

Determined

- Delivering for our customer drives us
- We are OK with ambiguity and understand what is required to adapt and respond to uncertainty
- We are tenacious and keep going even when things don't proceed as planned

Collaborative

- We are great partners for our customers and the industry
- We care about the impact of our actions on others
- We achieve delivery by agreeing and working towards shared goals

Passionate

- We absolutely believe in our vision
- We truly think about and feel the impact of what we do on our customer
- We want our customer, and our customer's customer to be the best they can be

Imaginative

- We welcome and embrace transformative change
- We constantly innovate and apply creative thinking in all we do
- We are always looking to raise the bar

